



**Be Independent** is a newly formed Social Enterprise Community Interest Company, formerly known as City of York Council Community Equipment Loan Service (CELS) and Warden Call Service.

Be Independent's mission is simple - to promote lifelong independence. They strive to achieve this by creating a high quality, comprehensive and sustainable telecare and equipment service that redefines care delivery. Being a social enterprise means they are a business with a social purpose, which is to support people to live independently in their own homes for as long as possible.

Ultimately, they help people manage their lives and stay independent in their own homes through life enhancing equipment solutions.

*Toni Cockrill, Team Manager, Be Independent said 'Maintaining and delivering high quality care equipment is fundamental to our mission to help people live at home with independence and dignity. Over the past two years we have developed an excellent working partnership with Prism Medical UK. They provide two strands of support, a service and maintenance contract for our equipment, and a product supply contract, which includes the provision of slings, ceiling track hoists and shower chairs.*

*The account management support we receive is excellent. We work closely with Deb Mason, Business Development Manager at Prism Medical UK, who is always very responsive and goes the extra mile to help. She constantly offers new ideas and cost effective solutions to help achieve our objectives, and always has our business needs and our clients at the centre of everything she does.*

*We have continued to build on our work with Prism Medical UK and there is a definite cultural fit between our organisations, which has care and quality at the heart of it. We look forward to continuing our partnership with them'.*